

# SERVMAN

# WARRANTY SERVICE



The Kohltech Warranty Service program is designed to give you, our dealers, the independence to submit, update, and check the status of your work order requests.

## **BENEFITS OF SERVMAN**

### **Easy to use.**

The Kohltech Warranty Service program is designed with the dealer in mind. Easy to use, simple, and to the point. We also have a Training Manual that outlines every step.

### **The ability to access information remotely.**

In the office or on the go, with an internet connect you can access the information needed anywhere, anytime.

### **Streamlined communication process.**

With direct access to the ServMan program, you can reduce time spent submitting a claim.

### **Keeps all the information in one place.**

Reduces the amount of time spent searching for information. Pictures, notes, documents, emails, and anything else that is relevant to the claim is all stored in one place.

### **Accessible by any employee.**

Any employee who you choose to train can access the program, submit a claim, or update the homeowner or contractor on the status of the claim.

### **Receive notifications when service calls are complete.**

As the dealer, you can be notified when a service call has been completed.

### **Maintaining records.**

All history is kept in one place for easy access.

### **Keeps our Kohltech team accountable.**

You can see the same thing we see, allowing us to work together and ensure everything is completed to customer satisfaction.

## **Require Assistance?**

If you require login information, please contact your Territory Sales Manager.

[www.kohltech.com](http://www.kohltech.com)